

#### **Testimonial**

# **Averis**

Norshahidah Mohd Mahayadin, virtual analyst, Virtualisation and Storage







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#### **About Averis**

Averis is a world-class provider of global business services, dedicated to meeting the technological, market, and business challenges faced by their customers worldwide. They deliver a full suite of shared services, including business support and value-added services across backoffice operations, as well as consultancy and management decision support solutions, with a focus on information technology, human resources, finance and accounting, and shipping documentation services<sup>1</sup>.

## In full control of its diverse portfolio of brands

Due to the diverse portfolio of businesses Averis supports, domains play an important role in representing each business and brand online. Aside from websites, domains allow each business to own an email address that's reflective of its brand.

Every year, their portfolio grows, and new domains are registered that vary between generic top-level domains (TLDs)—like .COM—or geographical country-code (ccTLDs) domain name extensions, depending on the nature and locality of the brand and business operation.

"Domains are valuable to our business, and critical domain names are our top priority to protect," shares Norshahidah Mohd Mahayadin, virtual analyst at Averis. "Having a platform like CSCDomainManager<sup>SM</sup> has been a great help; it's easy, fast, and responsive. We're confident our requests within the platform will be addressed immediately with no wait time. With every new registration or domain name system (DNS) update, we know exactly when replication will take place. We're in full control of our domains and DNS."

"There is also great teamwork with CSC's Customer Service Team, and they're always there to provide strategic guidance when needed. CSC shares many domain security best practices with us, and through the implementation of recommended security controls—such as registry locks—our core businesses are secured against online threats like DNS hijacking," says Norshahidah.

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CSC is the trusted provider of choice for the Forbes Global 2000 and the 100 Best Global Brands in enterprise domain names, domain name system (DNS), digital certificate management, as well as digital brand and fraud protection. As global companies make significant investments in their security posture, CSC can help them understand known security blind spots that exist and help them secure their digital assets. By leveraging CSC's proprietary solutions, companies can get secure to protect against cyber threats to their online assets, helping them avoid devastating revenue loss, brand reputation damage, or significant financial penalties because of policies like the General Data Protection Regulation (GDPR). CSC also provides online brand protection—the combination of online brand monitoring and enforcement activities—taking a holistic approach to digital asset protection, along with fraud protection services to combat phishing. Headquartered in Wilmington, Delaware, USA, since 1899, CSC has offices throughout the United States, Canada, Europe, and the Asia-Pacific region. CSC is a global company capable of doing business wherever our clients are—and we accomplish that by employing experts in every business we serve. Visit cscdbs.com.

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Defenses		
References:		
<sup>1</sup> averis.biz		

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